

The following chart shows data requests received from US residents. Intuit (and all its companies) do not sell customer data and therefore Intuit is reporting its opt-out values as N/A below.

CCPA Requirement	Number of requests received*	Number of requests complied with, in whole or in part	Number of requests denied	Mean number of days to respond
The number of requests to know that the business received, complied with in whole or in part, and denied	869,019	866,507	2,512	14
The number of requests to delete that the business received, complied with in whole or in part, and denied	344,945	274,204	70,741	24
The number of requests to opt-out that the business received, complied with in whole or in part, and denied	N/A - Intuit does not sell customer data.			N/A
A business may choose to disclose the number of requests that it denied in whole or in part because the request was not verifiable, was not made by a consumer, called for information exempt from disclosure, or was denied on other grounds	Denied where request was not verifiable		1,734	
	Denied where request was not made by a consumer		0	
	Denied where request called for information exempt from disclosure		0	
	Denied where request denied on other grounds**		71,519	
<p>*Reporting all requests received from US residents January 1, 2020 - December 31, 2020. Requests may be denied due to factors such as a customer's continued account activity after submitting a deletion request. In all such cases, the consumer was notified and provided a hyperlink where the consumer could submit a new delete request.</p>				