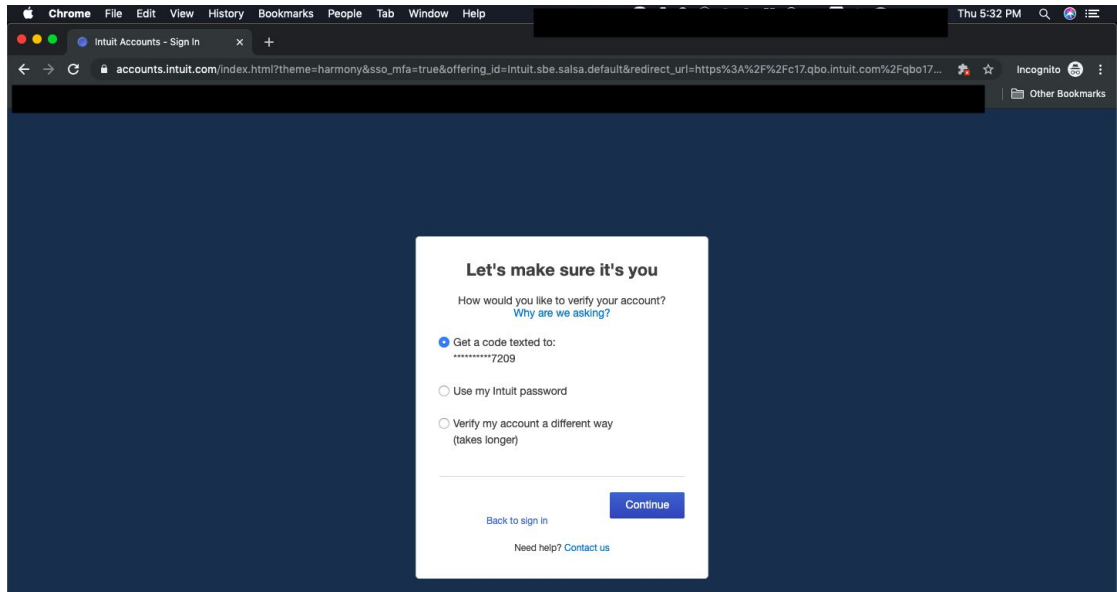


QBO Mobile verification not working

When I log in, QBO is asking to validate my identity by sending a code to my registered number. I never receive the code.

Steps when I encountered problem.

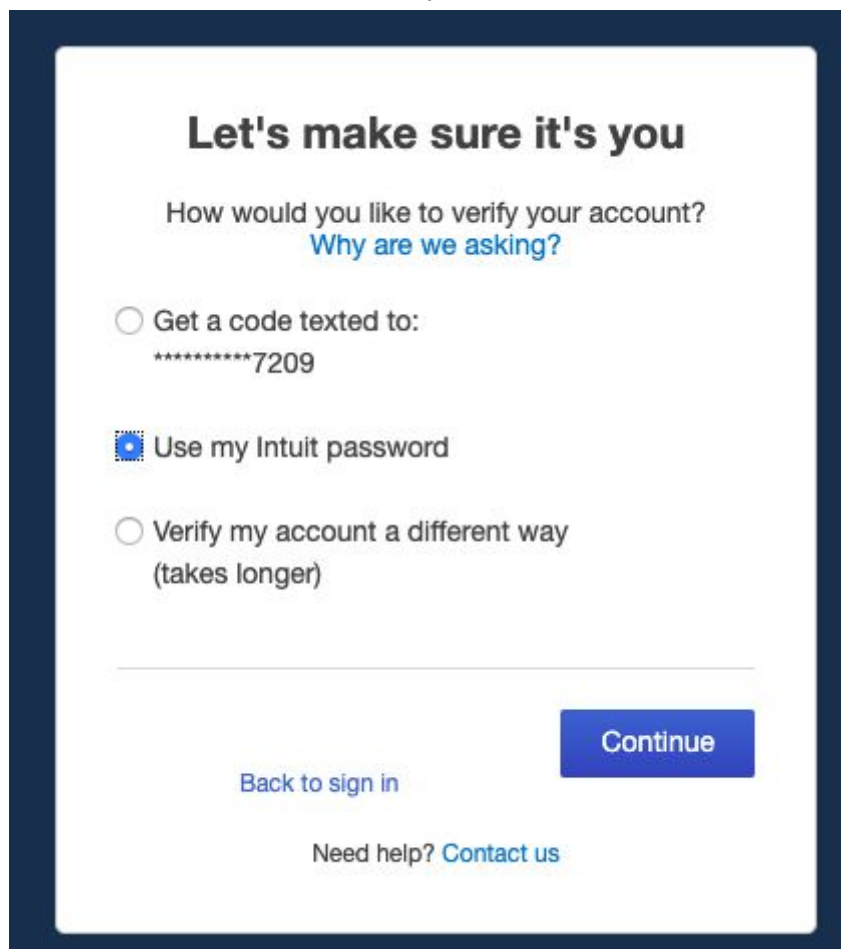
1. I log in to <https://c17.qbo.intuit.com/app/homepage> which brings me to this page asking for validation:



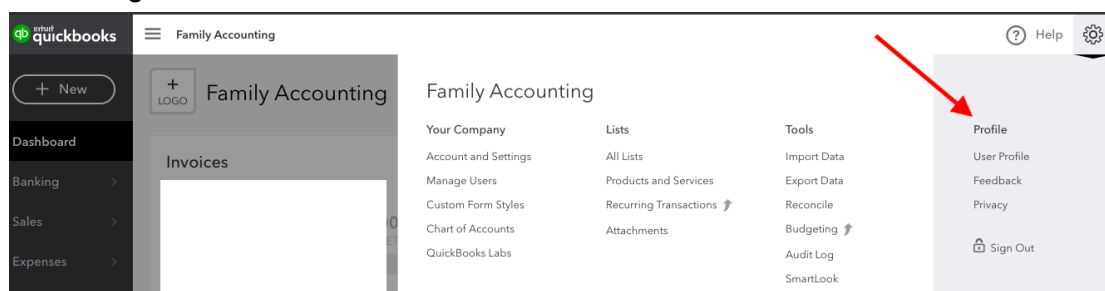
2. I click continue but I never get the code.

Steps I tried to troubleshoot the problem:

1. From previous, I click on "Use my Intuit password."



2. I get in.
3. I click on gear icon and "User Profile".



- In Phone, I click on verify.

User Profile

Sign In & Security

Keeping your info up to date helps us verify your account and keep it safe.

User ID	g	ı@gmail.com	Edit
Email address	g	@gmail.com Verified	Edit
Password	*****		Edit
Phone	.	i7209 Verify	Edit

- Still no code received.