

**QuickBooks Community <do\_not\_reply@intuit.com>** [Unsubscribe](#) Oct 10, 2019,  
11:53 AM

to me

Hi CaliEHSBusinesssolutions,

Cheryl2do (Community Contributor \*\*) posted a new reply in [Other questions](#) on 10-10-2019 09:53 AM:

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### [Re: Unable to Save Column Width Preferences](#)

Totally agree. It's unfortunate that programmers rarely actually use the software they write, so they have no clue about day-to-day functionality. No user should have to put in a product request for for data to have columns appropriately sized to their data. It's like buying a car and having to tell the manufacturer to make the wheels rotate.

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QuickBooks Community sent this message to [cali@ehsbusinesssolutions.com](mailto:cali@ehsbusinesssolutions.com).  
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**QuickBooks Community <do\_not\_reply@intuit.com>**

Oct 10, 2019,  
11:59 AM

to me

Hi CaliEHSBusinesssolutions,

Cheryl2do (Community Contributor \*\*) posted a new reply in [Other questions](#) on 10-10-2019 09:59 AM:

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### [Re: Unable to Save Column Width Preferences](#)

It would be helpful to QB users is the Intuit staff would spend less time blogging and making up online badges for me to earn and more time MAKING THE SOFTWARE FUNCTIONAL! I've used Quickbooks for 10 years and seems to me you broke

something that used to be fine. Can you please please fix it! Like the other person said.... pretty pretty please with sugar and a cherry on top!



**QuickBooks Community** <do\_not\_reply@intuit.com>

Oct 10, 2019,  
1:02 PM

to me

Hi CaliEHSBusinesssolutions,

RoseMarjorieA (Moderator) posted a new reply in [Other questions](#) on 10-10-2019 11:02 AM:

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### **[Re: Unable to Save Column Width Preferences](#)**

Thanks for looping in this thread, [Cheryl2do](#).

I can provide some updates about being unable to resize the reports column and help you get pointed in the right support.

I would like to inform you that this is already been escalated to our engineering team. Although I don't have a specific time frame as to when and how this will be meditated upon, rest assured are looking into it. I'll keep you updated every now and then until we've completely resolved the issue.

In case you've not been added to the list of affected users, I'd suggest getting in touch with our QuickBooks Online Support. This way, you'll be notified of any updates on the progress of the investigation via email.

I'm including these articles for your future references:

[Customize and modify columns on reports](#). [Help Articles for QuickBooks Online](#).

I'll keep an eye on this issue and will let you know whenever an update is available. Please extend your patience while we're working for the permanent fix.

