

The Web Format pay slips in the advanced system are very badly designed and our staff have complained about them, saying that they are unprofessional and look like a child designed them. Our staff need to provide professional pay slips to their banks, mortgage companies and for lots of other reasons and these are just embarrassing.

If you want an example of a well-designed pay slip then please see your Standard payroll system. The pay slip design in that system is far superior to the Web Format design in the Advanced payroll system.

Why are we paying extra for an "advanced" payroll system when the basics of a pay slip are not even done correctly or professionally in the Advanced system?

1. This is the most important issue! It is not clear whether the amounts displayed are positives or negatives i.e. earnings or deductions. So for example the PAYE Taxes section is usually a deduction, but the amount is shown as a credit (displayed exactly the same as the Salary line above it). If this employee was due a tax refund, how would that be displayed? It just doesn't make sense. The pay slip on the Standard payroll system quite clearly shows Earnings and Deductions on 2 different areas of the pay slip (Earnings on the left and Deductions on the right). This makes the pay slip much easier to understand. The attached pay slip simply doesn't make sense. It is crucial that this is rectified as soon as possible.
2. The company name in bold at the top is misaligned. It should either be aligned to the left with CRN or centred.
3. The format of the Period Starting date should be dd/mm/yyyy like all the other date fields on the pay slip. So it should be displayed as 01/04/2020 rather than 1/04/2020.
4. The Net Payment field should be highlighted in a box, to make it stand out more and/or moved further down the pay slip so that it stands out more. It is hidden and not obvious enough.
5. Why is the employee's post town, postal code and county all squashed up on one address line? There is plenty of room to separate these on to additional lines.
6. The Pay Slip Components table has numerous formatting errors. The Headings have different alignment, so Hours/Units column is aligned differently to the Rate column. They should either all be centred or all right-aligned, but should not look different! The figures in the "This Pay" column again do not have consistent alignment.
7. The pay slip needs ending somehow. It needs to be clear that the bottom is the end of the pay slip and there is only one page. It needs a horizontal line across it after the final row.

Please redesign the entire pay slip and make it similar to the pay slip available in the Standard payroll system.