

**From:** QBOnline  
**To:** [redacted]  
**Subject:** RE: Case:15125614556 Tax payments showing up as expense [ thread:7\_ObZhQbefaz46nvD0\_VC1o: ]  
**Date:** Monday, October 28, 2024 8:37:00 AM  
**Attachments:** [redacted].png  
 [redacted].png  
 [redacted].png

I think one of the issues is the dates are not matching in quickbooks.

**This is what it shows in my tax history payments:**

Payment date	Tax type	Amount	Payment method
10/23/2024	Federal Taxes (941/943/944) 10/16/2024 - 10/18/2024	\$889.90	Electronic
10/17/2024	Federal Taxes (941/943/944) 10/09/2024 - 10/11/2024	\$848.60	Electronic
10/09/2024	Federal Taxes (941/943/944) 10/02/2024 - 10/04/2024	\$889.90	Electronic
10/02/2024	Federal Taxes (941/943/944) 09/25/2024 - 09/27/2024	\$848.62	Electronic

**And this is what is in the review tab for categorization:**

DATE	BANK DETAIL	PAYEE	CATEGORIZE OR MATCH	SPENT	REC
10/18/2024	IRON WORKERS LOC TAX 14146895	IRS	21200 Liabilities:Payroll Taxes/Withholdings Due	\$889.93	
10/04/2024	IRON WORKERS LOC TAX 14146895	IRS	21200 Liabilities:Payroll Taxes/Withholdings Due	\$889.90	
10/02/2024	IRS USATAXPYMT XXXXXXX6190987	IRS	<span style="background-color: #d4edda;">1 match found</span> Tax Payment 10/02/2024 -\$848.62 IRS	\$848.62	
10/11/2024	IRON WORKERS LOC TAX 14146895	IRS	21200 Liabilities:Payroll Taxes/Withholdings Due	\$848.60	
10/25/2024	IRON WORKERS LOC TAX 14146895	IRS	21200 Liabilities:Payroll Taxes/Withholdings Due	\$848.60	

The only one that matched has the same date. How do we fix this?

**Payment Date 10/09 – Goes with the transaction date of 10/04**

**Payment Date 10/17 – Goes with the transaction date of 10/11**

**Payment Date 10/23 – Goes with the transaction date of 10/18**

**Payment Date 10/30 – Goes with the transaction date of 10/25 (which is the most current and isn't showing in the history but the upcoming payment section)**

**Federal Taxes (941/943/944)** Automatic Due 10/30/2024 > \$848.60  
 10/23/2024 – 10/25/2024 (Q4) Paying automatically

**From:** QBOnline <qbocaresupport@intuit.com>  
**Sent:** Wednesday, October 23, 2024 11:41 AM  
**To:** cbg492@comcast.net  
**Subject:** Case:15125614556 Tax payments showing up as expense [ thread:7\_ObZhQbefaz46nvD0\_VC1o: ]

Hello Beth,

Thank you for contacting Intuit QuickBooks Online Support! I am so glad we were able to resolve your concern today. I appreciate your cooperation and patience all throughout the contact. To assist you further, I am sending the link/s related to the concern we talked about today that you can use on a go forward.

Here is your case number to used it as a reference on a move forward -**15125614556**

For any additional questions about QuickBooks Online, please visit our website to assist you further or interact and post questions with other QuickBooks users to know more. Hope this email serves you well.

Cheers,  
 Allen  
 Intuit QuickBooks Online

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