

Admin

From: no_response@intuit.com
Sent: Wednesday, July 11, 2018 10:02 AM
To: Admin
Subject: Locked Message : 524728382 [ref:_00Di0Xs0j._5002A1M0Lo5:ref]

Hello,

The link below details how to resolve your error:

<https://community.intuit.com/articles/1571515-locked-messages-company-file-in-use-feature-in-use-another-user-doing-xxx-or-transaction-in-use>

Please reference " If the message persists on only one workstation" for instructions on deleting and recreating the user referenced.

Should you need further assistance, feel free to call us at 1.866.340.7237.

Thank you for being the best part of Intuit,

Emily

ref:_00Di0Xs0j._5002A1M0Lo5:ref