

```
qbwindll.c (115) : CHECKPOINT:
8296: Mon Jun 28 15:57:23
CQBWinApp::InitInstance --
Initializing QBWinInstance Handle
qbwindll.c (146) : CHECKPOINT:
8296: Mon Jun 28 15:57:23
CQBWinApp::InitInstance completed
qbw.c (2116) : CHECKPOINT: 8296:
Mon Jun 28 15:57:23 QBWMain:
Entered
qbw.c (2121) : CHECKPOINT: 8296:
Mon Jun 28 15:57:23 QBWMain:
AcquireLock() -ok
qbw.c (2135) : CHECKPOINT: 8296:
Mon Jun 28 15:57:23 QBWMain: After
FileRedirectInit()
qbw.c (2171) : CHECKPOINT: 8296:
Mon Jun 28 15:57:23 QBWMain: Before
CreateMutex- Global\Intuit, Inc.
QuickBooks.
qbw.c (2173) : CHECKPOINT: 8296:
```

Mon Jun 28 15:57:23 QBWMain: After
CreateMutex- Global\Intuit, Inc.
QuickBooks.
qbw.c (2200) : CHECKPOINT: 8296:
Mon Jun 28 15:57:23 QBWMain: After
CreateMutex-
qbw.c (2210) : CHECKPOINT: 8296:
Mon Jun 28 15:57:23 QBWMain: After
FindWindow - MauiFrame
qbw.c (2220) : CHECKPOINT: 8296:
Mon Jun 28 15:57:23 QBWMain: before
CheckFlavor
licenseutility.cpp (1719) :
CHECKPOINT: 8296: Mon Jun 28
15:57:23 Initializing QBLicense
Adapter for version 29 and flavor
bel, which will initialize .NET EC
if in Handshake Mode
licenseutility.cpp (1719) :
CHECKPOINT: 8296: Mon Jun 28
15:57:23 Initializing QBLicense

Adapter for version 29 and flavor
bel, which will initialize .NET EC
if in Handshake Mode

qbw.c (2222) : CHECKPOINT: 8296:
Mon Jun 28 15:57:23 QBWMain: after
CheckFlavor

qbw.c (2253) : CHECKPOINT: 8296:
Mon Jun 28 15:57:23 QBWMain: After
- MIData.IsMyInstanceRestricted

qbw.c (2335) : CHECKPOINT: 8296:
Mon Jun 28 15:57:23 QBWMain: before
- Test for adequate memory the
first time through

qbw.c (2370) : CHECKPOINT: 8296:
Mon Jun 28 15:57:23 QBWMain: Before
test to Make sure that we're on a
VGA. (only for first instance)

qbw.c (2381) : CHECKPOINT: 8296:
Mon Jun 28 15:57:23 QBWMain: before
SwitchToQBWDir

qbw.c (2383) : CHECKPOINT: 8296:

Mon Jun 28 15:57:23 QBWMain: after
SwitchToQBWDir
qbw.c (2484) : CHECKPOINT: 8296:
Mon Jun 28 15:57:23 QBWMain: Before
AfxWinMain
qbw.c (316) : CHECKPOINT: 8296:
Mon Jun 28 15:57:23
CQuickBooksApp::InitInstance
Initializing Quickbooks (AfxOLE)
LEDXMLReader.cpp (157) :
CHECKPOINT: 8296: Mon Jun 28
15:57:23 LED: LEDConfigFile was
either not found or is corrupted
qbw.c (320) : CHECKPOINT: 8296:
Mon Jun 28 15:57:23 Operations
Started
qbw.c (543) : CHECKPOINT: 8296:
Mon Jun 28 15:57:23 Multiple
Instance - Attempting to opening
file ><
qbw.c (762) : CHECKPOINT: 8296:

Mon Jun 28 15:57:23 Multiple
Instance - Opening file(done) ><
qbw.c (927) : CHECKPOINT: 8296:
Mon Jun 28 15:57:23 Calling
MauiMain for further initialization
TLSMigration.cpp (359) :
CHECKPOINT: 8296: Mon Jun 28
15:57:23 ValidateTLS12Support -
Inside ValidateTLS12Support
function
TLSMigration.cpp (362) :
CHECKPOINT: 8296: Mon Jun 28
15:57:23 ValidateTLS12Support :
Executing Hard Coded TLS 1.2
support.
qbbrowse.cpp (4815) : CHECKPOINT:
8296: Mon Jun 28 15:57:23
GetIEVersion IEExplorer version =
"HKLM\SOFTWARE\Microsoft\Internet
Explorer\svcVersion" , returned
11.789.19041.0

```
mainfrm.cpp (887) : CHECKPOINT:
8296: Mon Jun 28 15:57:23
CMainFrame::AddDomainAndIconBar
mainfrm.cpp (1170) : CHECKPOINT:
8296: Mon Jun 28 15:57:23
Quickstart - reached [1]
performancemeasure.cpp (1006) :
CHECKPOINT: 8296: Mon Jun 28
15:57:23 LARGEADDRESSAWARE is on!;
# of processors:16
clacertetaxquerylaunch.cpp (138) :
CHECKPOINT: 8296: Mon Jun 28
15:57:23
CLacerteTaxQueryLaunch::initLacerte
List - Initializing Lacerte List...
clacertetaxquerylaunch.cpp (145) :
CHECKPOINT: 8296: Mon Jun 28
15:57:23
CLacerteTaxQueryLaunch::initLacerte
List - m_LacerteInfo's
CoCreateInstance FAILED and
```

returned : -2147221164
logger.cpp (241) : CHECKPOINT:
8296: Mon Jun 28 15:57:23 Timer
Initialized for tracking
IPDFactCDS.cpp (52) : CHECKPOINT:
8296: Mon Jun 28 15:57:23
IPDFactCDS::OnNotify with
CNotifyTracking called
main2.c (5999) : CHECKPOINT: 8296:
Mon Jun 28 15:57:23 FeaturesBridge
dll is loaded
performancemeasure.cpp (130) :
CHECKPOINT: 8296: Mon Jun 28
15:57:23 Event:{"Task":"Start
Program"}; wall time: 210.36 ms,
busy: 0.00 ms.
TLSMigration.cpp (494) :
CHECKPOINT: 8296: Mon Jun 28
15:57:23 SetComplianceAlertState :
Checking TLS QBProActive alert
state.

load.c (14342) : CHECKPOINT: 8296:
Mon Jun 28 15:57:23 Max users was
set from SKU publisher and the
value is = 100

licenseutility.cpp (7993) :
CHECKPOINT: 8296: Mon Jun 28
15:57:23 Payment Bundle for FSP
status: Enabled

main2.c (1833) : CHECKPOINT: 8296:
Mon Jun 28 15:57:24 MauiMain:
Posting Hashed License to Splunk
Log at the startup

patch.cpp (1021) : CHECKPOINT:
8296: Mon Jun 28 15:57:24
MajorUpgrade: Checking for feature
enable.

patch.cpp (562) : CHECKPOINT:
8296: Mon Jun 28 15:57:24
MajorUpgrade: Major Flag is set to
ON, calling CanWedoGAESync

patch.cpp (584) : CHECKPOINT:

8296: Mon Jun 28 15:57:24
MajorUpgrade: FSP is ON or
NonSubscription Flag is set to ON,
calling NextVersionInstallID is
empty

patch.cpp (598) : CHECKPOINT:

8296: Mon Jun 28 15:57:24

MajorUpgrade: LaestVersionEOC is
True, checking if GAESTatus is 1 or
0

patch.cpp (602) : CHECKPOINT:

8296: Mon Jun 28 15:57:24

MajorUpgrade: GAESTatus is set to
1, checking is
isNextVersionFlavourInstalled

patch.cpp (606) : CHECKPOINT:

8296: Mon Jun 28 15:57:24

MajorUpgrade: Next Version is not
Installed, checking if
IsMajorUpgradeAvailable

patch.cpp (1231) : CHECKPOINT:

```
8296: Mon Jun 28 15:57:24
QBUprader INI file exists
patch.cpp (1241) : CHECKPOINT:
8296: Mon Jun 28 15:57:24
Util::TString<char,class
Util::TStringAllocator<char> >
__cdecl
GetCompanyFileListForMigration(const
char *,const char *)
patch.cpp (1253) : CHECKPOINT:
8296: Mon Jun 28 15:57:24 Upgrader
INI file exists
patch.cpp (1259) : CHECKPOINT:
8296: Mon Jun 28 15:57:24 Upgrader
exe file exists
patch.cpp (613) : CHECKPOINT:
8296: Mon Jun 28 15:57:24
MajorUpgrade: QuickBooks Major
Upgrade is True, checking Reminder
patch.cpp (425) : CHECKPOINT:
8296: Mon Jun 28 15:57:24
```

MajorEasyUpgrade: Inside check for
CallEasyUpgraderPopUp function.
deliverysystemchannelactivator.cpp
(293) : CHECKPOINT: 8296: Mon Jun
28 15:57:24 Entering
ToggleEnterpriseUpgradeChannels
deliverysystemchannelactivator.cpp
(212) : CHECKPOINT: 8296: Mon Jun
28 15:57:24 Entering
InternalToggleEnterpriseUpgradeChan
nels
deliverysystemchannelactivator.cpp
(235) : CHECKPOINT: 8296: Mon Jun
28 15:57:24 This is an Enterprise
license with active FSP
subscription. Fpatch channel would
be enabled!
deliverysystemchannelactivator.cpp
(267) : CHECKPOINT: 8296: Mon Jun
28 15:57:24 Exiting
InternalToggleEnterpriseUpgradeChan

nels

deliverysystemchannelactivator.cpp
(304) : CHECKPOINT: 8296: Mon Jun
28 15:57:24 Exiting

ToggleEnterpriseUpgradeChannels

dbmanager.cpp (4492) : CHECKPOINT:
8296: Mon Jun 28 15:57:24 Database
Server cache size = 1028M

dbmanager.cpp (4502) : CHECKPOINT:
8296: Mon Jun 28 15:57:24 Database
Server initial cache size = 514M

dbmanager.cpp (4202) : CHECKPOINT:
8296: Mon Jun 28 15:57:24 Database
Server starting. Startup String =
C:\PROGRA~2\Intuit\QUICKB~1.0\QBDBM
gr.exe -n QB_ReadOnly_engine_29 -qs
-gd ALL -gk all -gp 4096 -gu all
-ch 16M -c 4M -ti 0 -x none -qi
-qw -tl 120 -oe

C:\PROGRA~3\Intuit\QUICKB~1\DBSTAR~
1.LOG -r -sf

```
all, -local_db, -local_log, -local_io
-sbx+
idbfilemgr.cpp (603) : CHECKPOINT:
8296: Mon Jun 28 15:57:24 MetaData
connection string :
CON=MetaDataDump\10.0.1.35mta;*****
*****;*****;DBF=C
:\Users\oswald.admin\Desktop\delta
blue electronics
nv.qbw;ServerName=QB_ReadOnly_engin
e_29;APP=10.0.1.35mta;DBN=e3a68dae1
82f44bf90dca44c0ea1e714
qbw.c (934) : CHECKPOINT: 8296:
Mon Jun 28 15:57:27 MauiMain
finished successfully
qbw.c (1824) : CHECKPOINT: 8296:
Mon Jun 28 15:57:27 Initializing
Add-Ins
qbw.c (958) : CHECKPOINT: 8296:
Mon Jun 28 15:57:27 Initializing
COM-dependent components
```

qbw.c (1019) : CHECKPOINT: 8296:

Mon Jun 28 15:57:27

CQuickBooksApp::InitInstance
exiting

qbw.c (1713) : CHECKPOINT: 8296:

Mon Jun 28 15:57:27

QuickBooksApp::Run

qbbrowse.cpp (4815) : CHECKPOINT:

8296: Mon Jun 28 15:57:27

GetIEVersion IExplorer version =
"HKLM\SOFTWARE\Microsoft\Internet
Explorer\svcVersion" , returned
11.789.19041.0

load.c (3991) : CHECKPOINT: 8296:

Mon Jun 28 15:57:27 InitSystem

load.c (17026) : CHECKPOINT: 8296:

Mon Jun 28 15:57:27 In not hosting
mode, opening in single user mode -
no hosting change needed.

load.c (4205) : CHECKPOINT: 8296:

Mon Jun 28 15:57:27 InitSystem

Check file location and move
load.c (1284) : CHECKPOINT: 8296:
Mon Jun 28 15:57:27
ProcessNoCompanyMsg:
DestroySplash() -CALL
load.c (1286) : CHECKPOINT: 8296:
Mon Jun 28 15:57:27
ProcessNoCompanyMsg:
DestroySplash() -RETURN
load.c (4297) : CHECKPOINT: 8296:
Mon Jun 28 15:57:27 InitSystem Open
DB Session[4]
formwin.c (2809) : CHECKPOINT:
8296: Mon Jun 28 15:57:27 Creating
form: formID=15920, itID=0
tasktracking.cpp (775) :
CHECKPOINT: 8296: Mon Jun 28
15:57:27 Cumulus: 'FILE_NOT_OPEN'
Form (QuickBooks Desktop Login)
Form
RegistryTag.cpp (780) :

CHECKPOINT: 8296: Mon Jun 28
15:57:27 Setting the User Agent for
IE embedded browser is successful :
value == Mozilla/5.0 (Windows NT
10.0; WOW64; Trident/7.0;
rv:11.0;QuickBooks/29.0/R15/BEL)
like Gecko
formwin.c (2809) : CHECKPOINT:
8296: Mon Jun 28 15:57:35 Creating
form: formID=17770, itID=1
tasktracking.cpp (775) :
CHECKPOINT: 8296: Mon Jun 28
15:57:35 Cumulus: 'FILE_NOT_OPEN'
Form (Reset QuickBooks
Administrator Password) Form
tasktracking.cpp (775) :
CHECKPOINT: 8296: Mon Jun 28
15:57:45 Cumulus: 'FILE_NOT_OPEN'
Menu Item (Reset QuickBooks
Administrator Password)
tasktracking.cpp (775) :


```
CHECKPOINT: 8296: Mon Jun 28
15:58:02 Cumulus:'FILE_NOT_OPEN'
Menu Item (Reset QuickBooks
Administrator Password)
tasktracking.cpp (775) :
CHECKPOINT: 8296: Mon Jun 28
15:58:04 Cumulus:'FILE_NOT_OPEN'
Menu Item (Reset QuickBooks
Administrator Password)
tasktracking.cpp (775) :
CHECKPOINT: 8296: Mon Jun 28
15:58:31 Cumulus:'FILE_NOT_OPEN'
Push Button (Reset QuickBooks
Administrator Password) OK
prefuser.c (7176) : CHECKPOINT:
8296: Mon Jun 28 15:58:31 Account
Validation - Account Info: Begin
ValidateAccountInfo
prefuser.c (7187) : CHECKPOINT:
8296: Mon Jun 28 15:58:31 Account
Validation - Account Info: Initiate
```

proxy calls

prefuser.c (7191) : CHECKPOINT:
8296: Mon Jun 28 15:58:32 Account
Validation - Account Info: End

proxy calls

prefuser.c (7214) : MESSAGE: 8296:
Mon Jun 28 15:58:32

LVL_ERROR--Account Validation -
Account Info: Phone num does not
match

tasktracking.cpp (775) :

CHECKPOINT: 8296: Mon Jun 28
15:58:32 Cumulus: 'FILE_NOT_OPEN'
Form (Warning) Message: The
information you entered does not
match the QuickBooks registration
information we have on file for
you.\r\nPlease enter the phone
number used when registering
QuickBooks.

tasktracking.cpp (775) :

```
CHECKPOINT: 8296: Mon Jun 28
15:58:32 Cumulus:'FILE_NOT_OPEN'
Form (Warning) Form
tasktracking.cpp (775) :
CHECKPOINT: 8296: Mon Jun 28
15:58:40 Cumulus:'FILE_NOT_OPEN'
Push Button (Warning) OK
performancemeasure.cpp (130) :
CHECKPOINT: 8296: Mon Jun 28
15:58:40
Event:{"ButtonText":"OK","ButtonID":
:"0","Window":"Warning"}; wall
time: 0.14 ms, busy: 0.00 ms.
performancemeasure.cpp (130) :
CHECKPOINT: 8296: Mon Jun 28
15:58:40
Event:{"Window":"Warning"}; wall
time: 8522.95 ms, busy: 8356.44 ms.
performancemeasure.cpp (130) :
CHECKPOINT: 8296: Mon Jun 28
15:58:40
```

```
Event:{"Form":"Message:","Extra":"The information you entered does not match the QuickBooks registration information we have on file for you.\r\nPlease enter the phone number used when registering QuickBooks.","Window":"Warning"}; wall time: 8523.98 ms, busy: 8356.44 ms.
```

```
performancemeasure.cpp (130) :  
CHECKPOINT: 8296: Mon Jun 28  
15:58:40
```

```
Event:{"ButtonText":"OK","ButtonID":  
"54","Window":"Reset QuickBooks  
Administrator Password"}; wall  
time: 9721.80 ms, busy: 9503.73 ms.
```

```
tasktracking.cpp (775) :  
CHECKPOINT: 8296: Mon Jun 28  
15:58:57 Cumulus:'FILE_NOT_OPEN'  
Push Button (Reset QuickBooks  
Administrator Password) OK
```

prefuser.c (7176) : CHECKPOINT:
8296: Mon Jun 28 15:58:57 Account
Validation - Account Info: Begin
ValidateAccountInfo

prefuser.c (7187) : CHECKPOINT:
8296: Mon Jun 28 15:58:57 Account
Validation - Account Info: Initiate
proxy calls

prefuser.c (7191) : CHECKPOINT:
8296: Mon Jun 28 15:58:58 Account
Validation - Account Info: End
proxy calls

prefuser.c (7214) : MESSAGE: 8296:
Mon Jun 28 15:58:58

LVL_ERROR--Account Validation -
Account Info: Phone num does not
match

tasktracking.cpp (775) :
CHECKPOINT: 8296: Mon Jun 28
15:58:58 Cumulus: 'FILE_NOT_OPEN'
Form (Warning) Message: The

information you entered does not match the QuickBooks registration information we have on file for you.\r\nPlease enter the phone number used when registering QuickBooks.

tasktracking.cpp (775) :

CHECKPOINT: 8296: Mon Jun 28

15:58:58 Cumulus:'FILE_NOT_OPEN'

Form (Warning) Form

tasktracking.cpp (775) :

CHECKPOINT: 8296: Mon Jun 28

15:59:03 Cumulus:'FILE_NOT_OPEN'

Push Button (Warning) OK

performancemeasure.cpp (130) :

CHECKPOINT: 8296: Mon Jun 28

15:59:03

Event:{"ButtonText":"OK","ButtonID":
:"0","Window":"Warning"}; wall

time: 0.19 ms, busy: 0.00 ms.

performancemeasure.cpp (130) :

CHECKPOINT: 8296: Mon Jun 28

15:59:03

Event:{"Window":"Warning"}; wall
time: 4391.27 ms, busy: 4308.28 ms.
performancemeasure.cpp (130) :

CHECKPOINT: 8296: Mon Jun 28

15:59:03

Event:{"Form":"Message:", "Extra":"The
information you entered does not
match the QuickBooks registration
information we have on file for
you.\r\nPlease enter the phone
number used when registering
QuickBooks.", "Window":"Warning"};
wall time: 4392.47 ms, busy:
4308.28 ms.

performancemeasure.cpp (130) :

CHECKPOINT: 8296: Mon Jun 28

15:59:03

Event:{"ButtonText":"OK", "ButtonID":
"54", "Window":"Reset QuickBooks

```
Administrator Password"}; wall
time: 5410.24 ms, busy: 5314.61 ms.
tasktracking.cpp (775) :
CHECKPOINT: 8296: Mon Jun 28
15:59:54 Cumulus:'FILE_NOT_OPEN'
Push Button (Reset QuickBooks
Administrator Password) OK
prefuser.c (7176) : CHECKPOINT:
8296: Mon Jun 28 15:59:54 Account
Validation - Account Info: Begin
ValidateAccountInfo
prefuser.c (7187) : CHECKPOINT:
8296: Mon Jun 28 15:59:54 Account
Validation - Account Info: Initiate
proxy calls
prefuser.c (7191) : CHECKPOINT:
8296: Mon Jun 28 15:59:55 Account
Validation - Account Info: End
proxy calls
prefuser.c (7214) : MESSAGE: 8296:
Mon Jun 28 15:59:55
```


LVL_ERROR--Account Validation -
Account Info: Phone num does not
match

tasktracking.cpp (775) :

CHECKPOINT: 8296: Mon Jun 28

15:59:55 Cumulus: 'FILE_NOT_OPEN'

Form (Warning) Message: The
information you entered does not
match the QuickBooks registration
information we have on file for
you. \r\nPlease enter the phone
number used when registering
QuickBooks.

tasktracking.cpp (775) :

CHECKPOINT: 8296: Mon Jun 28

15:59:55 Cumulus: 'FILE_NOT_OPEN'

Form (Warning) Form

tasktracking.cpp (775) :

CHECKPOINT: 8296: Mon Jun 28

15:59:57 Cumulus: 'FILE_NOT_OPEN'

Push Button (Warning) OK

performancemeasure.cpp (130) :

CHECKPOINT: 8296: Mon Jun 28

15:59:57

Event:{"ButtonText":"OK","ButtonID":
:"0","Window":"Warning"}; wall

time: 0.24 ms, busy: 0.00 ms.

performancemeasure.cpp (130) :

CHECKPOINT: 8296: Mon Jun 28

15:59:57

Event:{"Window":"Warning"}; wall

time: 2577.49 ms, busy: 2500.54 ms.

performancemeasure.cpp (130) :

CHECKPOINT: 8296: Mon Jun 28

15:59:57

Event:{"Form":"Message:", "Extra":"T
he information you entered does not
match the QuickBooks registration
information we have on file for
you.\r\nPlease enter the phone
number used when registering
QuickBooks.", "Window":"Warning"};

wall time: 2578.23 ms, busy:
2500.54 ms.

performancemeasure.cpp (130) :
CHECKPOINT: 8296: Mon Jun 28
15:59:57

Event:{"ButtonText":"OK","ButtonID":
:"54","Window":"Reset QuickBooks
Administrator Password"}; wall
time: 3625.36 ms, busy: 3527.94 ms.

tasktracking.cpp (775) :
CHECKPOINT: 8296: Mon Jun 28
16:02:01 Cumulus:'FILE_NOT_OPEN'
Push Button (Reset QuickBooks
Administrator Password) OK

prefuser.c (7176) : CHECKPOINT:
8296: Mon Jun 28 16:02:01 Account
Validation - Account Info: Begin
ValidateAccountInfo

prefuser.c (7187) : CHECKPOINT:
8296: Mon Jun 28 16:02:01 Account
Validation - Account Info: Initiate

proxy calls

prefuser.c (7191) : CHECKPOINT:
8296: Mon Jun 28 16:02:02 Account
Validation - Account Info: End

proxy calls

prefuser.c (7214) : MESSAGE: 8296:
Mon Jun 28 16:02:02

LVL_ERROR--Account Validation -
Account Info: Phone num does not
match

tasktracking.cpp (775) :

CHECKPOINT: 8296: Mon Jun 28
16:02:02 Cumulus: 'FILE_NOT_OPEN'
Form (Warning) Message: The
information you entered does not
match the QuickBooks registration
information we have on file for
you.\r\nPlease enter the phone
number used when registering
QuickBooks.

tasktracking.cpp (775) :

```
CHECKPOINT: 8296: Mon Jun 28
16:02:02 Cumulus:'FILE_NOT_OPEN'
Form (Warning) Form
tasktracking.cpp (775) :
CHECKPOINT: 8296: Mon Jun 28
16:02:08 Cumulus:'FILE_NOT_OPEN'
Push Button (Warning) OK
performancemeasure.cpp (130) :
CHECKPOINT: 8296: Mon Jun 28
16:02:08
Event:{"ButtonText":"OK","ButtonID"
:"0","Window":"Warning"}; wall
time: 0.13 ms, busy: 0.00 ms.
performancemeasure.cpp (130) :
CHECKPOINT: 8296: Mon Jun 28
16:02:08
Event:{"Window":"Warning"}; wall
time: 5809.46 ms, busy: 5628.84 ms.
performancemeasure.cpp (130) :
CHECKPOINT: 8296: Mon Jun 28
16:02:08
```

```
Event:{"Form":"Message:","Extra":"The information you entered does not match the QuickBooks registration information we have on file for you.\r\nPlease enter the phone number used when registering QuickBooks.","Window":"Warning"}; wall time: 5811.04 ms, busy: 5628.84 ms.
```

```
performancemeasure.cpp (130) :  
CHECKPOINT: 8296: Mon Jun 28  
16:02:08
```

```
Event:{"ButtonText":"OK","ButtonID":  
"54","Window":"Reset QuickBooks  
Administrator Password"}; wall  
time: 6929.17 ms, busy: 6730.48 ms.
```

```
tasktracking.cpp (775) :  
CHECKPOINT: 8296: Mon Jun 28  
16:02:12 Cumulus:'FILE_NOT_OPEN'  
Push Button (Reset QuickBooks  
Administrator Password) OK
```

prefuser.c (7176) : CHECKPOINT:
8296: Mon Jun 28 16:02:12 Account
Validation - Account Info: Begin
ValidateAccountInfo

prefuser.c (7187) : CHECKPOINT:
8296: Mon Jun 28 16:02:12 Account
Validation - Account Info: Initiate
proxy calls

prefuser.c (7191) : CHECKPOINT:
8296: Mon Jun 28 16:02:13 Account
Validation - Account Info: End
proxy calls

prefuser.c (7214) : MESSAGE: 8296:
Mon Jun 28 16:02:13

LVL_ERROR--Account Validation -
Account Info: Phone num does not
match

tasktracking.cpp (775) :
CHECKPOINT: 8296: Mon Jun 28
16:02:13 Cumulus: 'FILE_NOT_OPEN'
Form (Warning) Message: The

information you entered does not match the QuickBooks registration information we have on file for you.\r\nPlease enter the phone number used when registering QuickBooks.

tasktracking.cpp (775) :

CHECKPOINT: 8296: Mon Jun 28

16:02:13 Cumulus:'FILE_NOT_OPEN'

Form (Warning) Form

tasktracking.cpp (775) :

CHECKPOINT: 8296: Mon Jun 28

16:02:15 Cumulus:'FILE_NOT_OPEN'

Push Button (Warning) OK

performancemeasure.cpp (130) :

CHECKPOINT: 8296: Mon Jun 28

16:02:15

Event:{"ButtonText":"OK","ButtonID":
:"0","Window":"Warning"}; wall

time: 0.24 ms, busy: 0.00 ms.

performancemeasure.cpp (130) :

CHECKPOINT: 8296: Mon Jun 28

16:02:15

Event:{"Window":"Warning"}; wall
time: 1445.44 ms, busy: 1349.20 ms.
performancemeasure.cpp (130) :

CHECKPOINT: 8296: Mon Jun 28

16:02:15

Event:{"Form":"Message:", "Extra":"The
information you entered does not
match the QuickBooks registration
information we have on file for
you.\r\nPlease enter the phone
number used when registering
QuickBooks.", "Window":"Warning"};
wall time: 1446.09 ms, busy:
1349.20 ms.

performancemeasure.cpp (130) :

CHECKPOINT: 8296: Mon Jun 28

16:02:15

Event:{"ButtonText":"OK", "ButtonID":
"54", "Window":"Reset QuickBooks

```
Administrator Password"}; wall
time: 2471.14 ms, busy: 2357.26 ms.
tasktracking.cpp (775) :
CHECKPOINT: 8296: Mon Jun 28
16:16:30 Cumulus:'FILE_NOT_OPEN'
Form (Where Can I Find this
information?) Message:This is the
information that was used when
\r\nQuickBooks was first
installed.\r\n\r\nIf you were not
the person who installed
\r\nQuickBooks, check with the
owner of the \r\ncompany, the
bookkeeper, or
accountant.\r\n\r\nNeed help?
Contact us for support.
tasktracking.cpp (775) :
CHECKPOINT: 8296: Mon Jun 28
16:16:30 Cumulus:'FILE_NOT_OPEN'
Form (Where Can I Find this
information?) Form
```

```
tasktracking.cpp (775) :
CHECKPOINT: 8296: Mon Jun 28
16:16:36 Cumulus:'FILE_NOT_OPEN'
Push Button (Where Can I Find this
information?) OK
performancemeasure.cpp (130) :
CHECKPOINT: 8296: Mon Jun 28
16:16:36
Event:{"ButtonText":"OK","ButtonID"
:"0","Window":"Where Can I Find
this information?"}; wall time:
0.32 ms, busy: 0.00 ms.
performancemeasure.cpp (130) :
CHECKPOINT: 8296: Mon Jun 28
16:16:36 Event:{"Window":"Where Can
I Find this information?"}; wall
time: 5377.17 ms, busy: 5161.96 ms.
performancemeasure.cpp (130) :
CHECKPOINT: 8296: Mon Jun 28
16:16:36
Event:{"Form":"Message:", "Extra":"T
```

his is the information that was used when \r\nQuickBooks was first installed.\r\n\r\nIf you were not the person who installed \r\nQuickBooks, check with the owner of the \r\ncompany, the bookkeeper, or accountant.\r\n\r\nNeed help? Contact us for support.", "Window": "Where Can I Find this information?"; wall time: 5377.82 ms, busy: 5161.96 ms. tasktracking.cpp (775) : CHECKPOINT: 8296: Mon Jun 28 16:19:52 Cumulus: 'FILE_NOT_OPEN' Push Button (Reset QuickBooks Administrator Password) Cancel performancemeasure.cpp (130) : CHECKPOINT: 8296: Mon Jun 28 16:19:52 Event: {"ButtonText": "Cancel", "Butto

nID": "52", "Window": "Reset
QuickBooks Administrator
Password"}; wall time: 0.19 ms,
busy: 0.00 ms.

performancemeasure.cpp (130) :
CHECKPOINT: 8296: Mon Jun 28
16:19:52 Event: {"Window": "Reset
QuickBooks Administrator
Password"}; wall time: 1337140.96
ms, busy: 124653.60 ms.

tasktracking.cpp (775) :
CHECKPOINT: 8296: Mon Jun 28
16:20:01 Cumulus: 'FILE_NOT_OPEN'
Menu Item (QuickBooks Desktop
Login)

tasktracking.cpp (775) :
CHECKPOINT: 8296: Mon Jun 28
16:20:02 Cumulus: 'FILE_NOT_OPEN'
Push Button (QuickBooks Desktop
Login) OK

dbmanager.cpp (4288) : CHECKPOINT:

8296: Mon Jun 28 16:20:02
ServerNameBuilt:
ServerName:QB_BRITTEN-LAPTOP_29,
MachineName:BRITTEN-LAPTOP,
EngineName:BRITTEN-LAPTOP
dbmanager.cpp (5176) : CHECKPOINT:
8296: Mon Jun 28 16:20:05
DBServerVersionNeeded:17.0.4.2182,
MinEBFServerBuildNeeded:2182,
CurrentDBServerVersion:17.0.4.2182
filemgr.cpp (431) : CHECKPOINT:
8296: Mon Jun 28 16:20:05 Company
file
C:\Users\oswald.admin\Desktop\delta
blue electronics nv.qbw is open
using database
server:QB_data_engine_29.
performancemeasure.cpp (130) :
CHECKPOINT: 8296: Mon Jun 28
16:20:05
Event:{"ButtonText":"OK","ButtonID"

: "51", "Window": "QuickBooks Desktop Login"}; wall time: 2903.82 ms, busy: 0.00 ms.

performancemeasure.cpp (130) :

CHECKPOINT: 8296: Mon Jun 28

16:20:05

Event: {"Window": "QuickBooks Desktop Login"}; wall time: 1357793.40 ms, busy: 137075.81 ms.

load.c (4305) : CHECKPOINT: 8296:

Mon Jun 28 16:20:05 InitSystem Open DB Session[4] Succeeded

load.c (1284) : CHECKPOINT: 8296:

Mon Jun 28 16:20:05

ProcessNoCompanyMsg:

DestroySplash() -CALL

load.c (1286) : CHECKPOINT: 8296:

Mon Jun 28 16:20:05

ProcessNoCompanyMsg:

DestroySplash() -RETURN

load.c (4403) : CHECKPOINT: 8296:

Mon Jun 28 16:20:05 CFU: Begin of
company file update
2021-06-28.16:20:05
qbprint.c (3308) : CHECKPOINT:
8296: Mon Jun 28 16:20:05 Detecting
if Terminal Service is running.
load.c (5518) : CHECKPOINT: 8296:
Mon Jun 28 16:20:05 CFU: Begin of
Update and Rebuild
2021-06-28.16:20:05
custdict.c (846) : CHECKPOINT:
8296: Mon Jun 28 16:20:05 Custom
Fields Batch Load Succeeded! Total
Count: 1

tasktracking.cpp (775) :
CHECKPOINT: 8296: Mon Jun 28
16:20:05 Cumulus: 'FILE_NOT_OPEN'
Form (Warning) Message: The user
name "Admin" is not a recognized
user. Please check the spelling or

ask your QuickBooks Administrator to set you up as a new user and try again.

tasktracking.cpp (775) :

CHECKPOINT: 8296: Mon Jun 28

16:20:05 Cumulus:'FILE_NOT_OPEN'

Form (Warning) Form

tasktracking.cpp (775) :

CHECKPOINT: 8296: Mon Jun 28

16:20:11 Cumulus:'FILE_NOT_OPEN'

Push Button (Warning) OK

performancemeasure.cpp (130) :

CHECKPOINT: 8296: Mon Jun 28

16:20:11

Event:{"ButtonText":"OK","ButtonID"

:"0","Window":"Warning"}; wall

time: 0.25 ms, busy: 0.00 ms.

performancemeasure.cpp (130) :

CHECKPOINT: 8296: Mon Jun 28

16:20:11

Event:{"Window":"Warning"}; wall

time: 6168.91 ms, busy: 6079.43 ms.
performancemeasure.cpp (130) :
CHECKPOINT: 8296: Mon Jun 28
16:20:11

Event:{"Form":"Message:","Extra":"The user name \"Admin\" is not a recognized user. Please check the spelling or ask your QuickBooks Administrator to set you up as a new user and try again.", "Window":"Warning"}; wall

time: 6171.51 ms, busy: 6079.43 ms.
tasktracking.cpp (775) :

CHECKPOINT: 8296: Mon Jun 28

16:20:11 Cumulus:'FILE_NOT_OPEN'

Form (Warning) Message:The user name "Admin" is not a recognized user. Please check the spelling or ask your QuickBooks Administrator to set you up as a new user and try again.

```
tasktracking.cpp (775) :  
CHECKPOINT: 8296: Mon Jun 28  
16:20:11 Cumulus:'FILE_NOT_OPEN'  
Form (Warning) Form  
tasktracking.cpp (775) :  
CHECKPOINT: 8296: Mon Jun 28  
16:20:13 Cumulus:'FILE_NOT_OPEN'  
Push Button (Warning) OK  
performancemeasure.cpp (130) :  
CHECKPOINT: 8296: Mon Jun 28  
16:20:13  
Event:{"ButtonText":"OK","ButtonID":  
:"0","Window":"Warning"}; wall  
time: 0.24 ms, busy: 0.00 ms.  
performancemeasure.cpp (130) :  
CHECKPOINT: 8296: Mon Jun 28  
16:20:13  
Event:{"Window":"Warning"}; wall  
time: 2422.66 ms, busy: 2379.27 ms.  
performancemeasure.cpp (130) :  
CHECKPOINT: 8296: Mon Jun 28
```

16:20:13

Event:{"Form":"Message:","Extra":"The user name \"Admin\" is not a recognized user. Please check the spelling or ask your QuickBooks Administrator to set you up as a new user and try again.\",\"Window\":\"Warning\"}; wall time: 2425.63 ms, busy: 2379.27 ms. senderrorapis.cpp (405) : MESSAGE: 8296: Mon Jun 28 16:20:13 LVL_ERROR--QuickBooks has experienced a problem and must be shut down, ErrorCode:1912418686.