

We recently changed banks. Our .iif file downloads worked fine from the old bank but we have been having problems with the downloads from the new bank. I have spent quite a bit of time trying to identify the problem and think that I may have a clue at this point.

Our .iif file has three heading lines:

```
!TRNS TRNSID TRNSTYPE DATE ACCNT NAME AMOUNT MEMO DOCNUM CLASS
!SPL SPLID TRNSTYPE DATE ACCNT NAME AMOUNT MEMO DOCNUM CLASS
!ENDTRNS
```

When downloading the .iif file we get messages like

Error on Line 6: Can't record invalid transaction and

Error on Line 73: You can't change the type of a name or add duplicate name.

At the end of the upload, we end up with 'two' new bank accounts:

Unknown

9____835-Demand Deposit

The two bank accounts show the same totals but one is a negative number and the other appositve.

Based on my own review, it seems that there are two problems:

1. Two bank accounts are being generated instead of one.
2. In the .iif file it looks like any transaction that has an TRNSTYPE of "PAYMENT" results in an error (Can't record invalid transaction)

(I think that I can address the 'You can't change the type of a name or add duplicate name' error message).

We first encountered this problem with a company file that he was working with so decided to try it with a Quickbooks sample company account and ran into the same problem...so I don't think that it's a problem with the software (QB Premier Ed. 2016).

Any insight into the problem would be appreciated. Screen shots associated with this problem can be seen at this site: https://www.dropbox.com/s/ddlcnqj3cqaiih1/CTC_QB_iif_UploadProblem.docx?dl=0

AccountHistory20190128-082156 op - Excel

FILE HOME INSERT PAGE LAYOUT FORMULAS DATA REVIEW VIEW QuickBooks

A1 : ITRNS

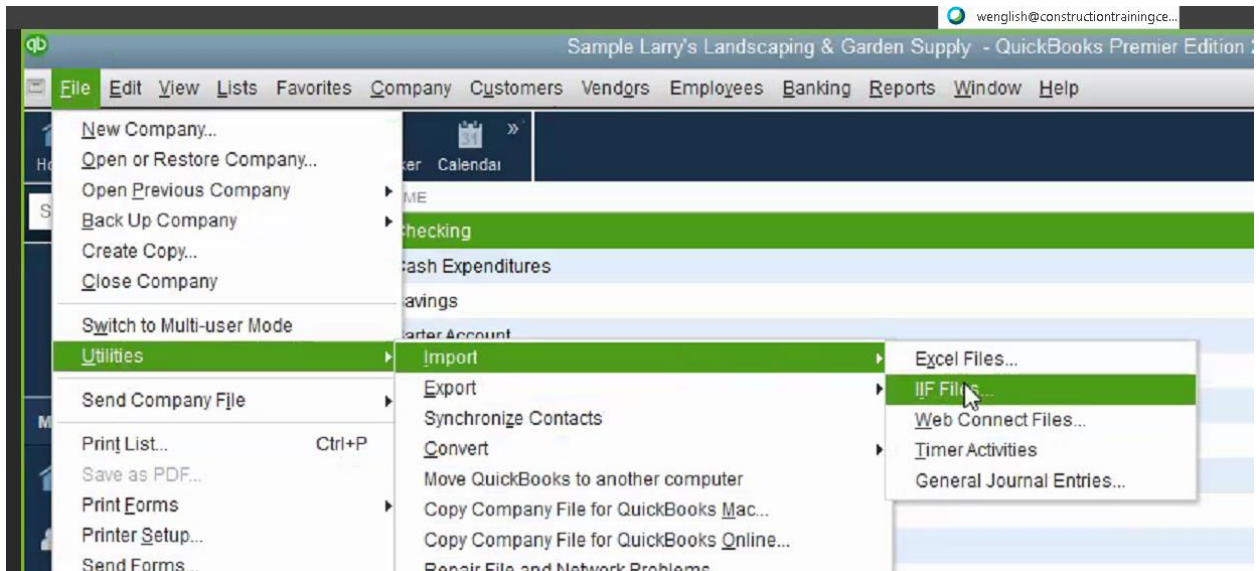
	A	B	C	D	E	F	G	H	I
1	ITRNS	TRNSID	TRNSTYPE	DATE	ACCNT	NAME	AMOUNT	MEMO	DOCNUM
2	ISPL	SPLID	TRNSTYPE	DATE	ACCNT	NAME	AMOUNT	MEMO	DOCNUM
3	ENDTRNS								
4	TRNS	10206297-	PAYMENT	1/31/2018	9160349835-Demand Deposit	Paper Stat	-3	Paper Stat	0
5	SPL	10206297-	PAYMENT	1/31/2018	Unknown	Paper Stat	3	Paper Stat	0
6	ENDTRNS								
7	TRNS	10206297-	PAYMENT	2/28/2018	9160349835-Demand Deposit	Paper Stat	-5	Paper Stat	0
8	SPL	10206297-	PAYMENT	2/28/2018	Unknown	Paper Stat	5	Paper Stat	0
9	ENDTRNS								
10	TRNS	10206297-	DEPOSIT	3/2/2018	9160349835-Demand Deposit	Transfer In	12184	Transfer In	0
11	SPL	10206297-	DEPOSIT	3/2/2018	Unknown	Transfer In	-12184	Transfer In	0
12	ENDTRNS								
13	TRNS	10206297-	PAYMENT	3/5/2018	9160349835-Demand Deposit	Miscellan	-2500	Miscellan	56669
14	SPL	10206297-	PAYMENT	3/5/2018	Unknown	Miscellan	2500	Miscellan	56669
15	ENDTRNS								
16	TRNS	10206297-	CHECK	3/6/2018	9160349835-Demand Deposit	Check Paid	-1500	Check Paid	993
17	SPL	10206297-	CHECK	3/6/2018	Unknown	Check Paid	1500	Check Paid	993
18	ENDTRNS								

Sample Larry's Landscaping & Garden Supply - QuickBooks Premier Edition 2016 - [Chart of Accounts]

tes Company Customers Vendors Employees Banking Reports Window Help

Bill Tracker Calendar

NAME	TYPE	BALANCE TOTAL	ATTACH
Checking	Bank	99,250.02	
• Cash Expenditures	Bank	225.23	
• Savings	Bank	5,987.50	
• Barter Account	Bank	0.00	
• Accounts Receivable	Accounts Receivable	35,810.02	
• Prepaid Insurance	Other Current Asset	500.00	
• Employee advances	Other Current Asset	100.00	



Look in: Downloads

Name	Date modified	Type	Size
AccountHistory20190128-082156.op	1/31/2019 11:22 AM	QuickBooks Import/Export File	
junk 2	1/31/2019 9:38 AM	QuickBooks Import/Export File	



NAME	TYPE
• Unknown	Bank
• 9160349835-Demand Deposit	Bank
• Checking	Bank
• Cash Expenditures	Bank
• Savings	Bank