



posted October 19, 2022 07:10 AM

The responses from the QB reps is totally inadequate.

In Business view, you still do not get a window with a checkbox for a sub account. I wish you would learn how your software operates.

I've spent 4 hours on the phone with tech support, and they couldn't solve this issue. The work-around I discovered is to:

1. Open COA and immediately click **"Run Report"**
 2. On the report table, click the account you wish to edit, and the old (previous) dialog opens which provides the sub-account checkbox.
- Note: you will have had to first add a new account without its sub-account in the COA before editing it from the report table.

Very frustrating. Why don't you revert to the old interace??????

Account

Account Type

Expenses

*Detail Type

Other Business Expenses

*Name

Billable Expenses

Description

Billable Expenses

Is sub-account

Expenses to be billed

Use for billable expenses

Income Account

Income for Billable Exp

