

Transaction screen on the customer screen. Wrote the check from the CM but the Open Balance still shows -19.12

TYPE	NUM	DATE	ACCOUNT	AMOUNT	OPEN BALANCE
Credit Memo	1512784-01	02/10/2020	11000 - Accounts Receivable	-19.12	0.00
Check	1646	04/07/2020	10000 - Total Cash and Cash Equiv..	-19.12	-19.12
Invoice	7264174-01	02/10/2020	11000 - Accounts Receivable	351.79	0.00
Payment	CR 02.24.20	02/24/2020	12001 - Undeposited Funds	351.79	0.00

The AR shows zero balance

NAME	BALANC...	ATTA...
◆ Hessville Garage - NP	1,275.50	
◆ Hodder Stearns - NP	0.00	
◆ In. Equip. - NP	31.38	
◆ In. Equip. - NP	476.12	
◆ In. Equip. - NP	0.00	

Can't post a payment to clear out.

Main Reports Payments

Find New Delete Print Email Attach File Look up Customer/Invoice Auto Apply Payment Discounts And Credits Record Bounced Check

## Customer Payment

RECEIVED FROM: ~~0000000000~~

PAYMENT AMOUNT: 0.00

DATE: 04/07/2020

CHECK #:

Where does this payment go?

CASH CHECK CREDIT DEBIT e-CHECK MORE

DATE NUMBER ORIG. AMT.